



## Introduction

It is essential that appropriately skilled and experienced contractors/advisors are selected for war memorial projects to ensure that works follow best conservation practice. The level of expertise required will depend on the materials of the memorial, its age, condition and designation such as listing.

War Memorials Trust has produced detailed guidance on [Types of contractors and their roles](#) to help determine the appropriate type of contractor for a particular project.

The Trust **recommends** that any contractors working on war memorials have experience of working with historic structures. It also recognises [agreed guidance](#) on accreditation from the national heritage bodies within the UK which is discussed on Historic England's [website](#).

War Memorials Trust **does not** recommend any specific contractors or companies. This is because the charity does not have the resources to assess works in detail or provide the level of quality assurance that recommendation would require.

War Memorials Trust's logo is copyrighted and must not be used without our permission. If any contractor states or creates any impression that they are recommended or approved by War Memorials Trust this is untrue and the charity would be grateful if you could let us know so we can take appropriate action to remove misleading information from the public domain. From time-to-time such claims are made and the charity has to take action.

**War Memorials Trust has however compiled this helpsheet with details of registers, professional bodies and conservation-accredited professional advisors to help you identify a suitable contractor.** These are managed by organisations with the capacity and structure to compile and monitor these. The nature of the register is explained so you can see if being included is paid-for or based on a skills assessment.

Please note that many contractors will travel so do not limit your search to the immediate area especially if you have specialist requirements.

If you are unsure about the skills of a particular contractor you can ask for examples of previous relevant work and references.

This helpsheet has details for:

- Registers, directories and professional bodies for conservation contractors
- Registers, directories and professional bodies for memorial masons
- Other sources of help - new memorials
- Conservation-accredited professional advisors

## Registers, directories and professional bodies for conservation contractors

These bodies represent conservation professionals and contractors who will deal with a range of types of object as well as a variety of materials including stone, metal, glass, paper etc.

### • The Building Conservation Directory

There is **no formal accreditation** required to be included in the Directory and a company pays a fee to be featured. The Directory includes details of companies as well as suppliers of a wide range of conservation products and services.

The Building Conservation Directory  
c/o Cathedral Communications Ltd  
High Street, Tilsbury SP3 6HA  
T: 01747 871717  
E: [info@buildingconservation.com](mailto:info@buildingconservation.com)  
[www.buildingconservation.com/directory](http://www.buildingconservation.com/directory)

### • The Conservation Register (ICON)

Companies have to meet **criteria** which includes **professional accreditation** to be included in the Register. The Register has details of professionally qualified conservator-restorers and is managed by the Institute of Conservation.

The Conservation Register  
c/o Icon, The Institute of Conservation  
Unit 1.5 Lafone House, The Leathermarket  
Weston Street, London SE1 3ER  
T: 020 3142 6799  
E: [conservationregister@icon.org.uk](mailto:conservationregister@icon.org.uk)  
[www.conservationregister.com](http://www.conservationregister.com)

- **Institute of Historic Building Conservation - Historic Environment Service Providers**

Contains details of companies working in any area of historic environment conservation. Companies become **members of the IHBC** to be able to advertise on the site and are expected to work to IHBC standards as quality control.

[www.ihbc.org.uk/hespr](http://www.ihbc.org.uk/hespr)

## Registers, directories and professional bodies for memorial masons

These bodies provide details for memorial masons who are contractors who deal primarily with stone. As stated in the [NAMM Code of practice](#) memorial masons tend to be more focussed on new memorials. On pages 50-51 NAMM state that historic monuments are outside the Code and **specialist conservation** skills may be required.

Experience with historic buildings will vary between individuals as memorial masons undertake a wide variety of work. You should ensure that any memorial mason involved in your project understands best conservation practice and any proposed works follow that. Do not be afraid to ask about this and discuss proposals. Best conservation practice is the basis for any grants awarded by War Memorials Trust so the earlier it is part of a project the better if you are applying for funding.

- **National Association of Memorial Masons**

The website offers the ability to search in an area for Memorial Masons or a Register of Qualified Memorial Fixers which requires you to have an account.

1 Castle Mews, Rugby CV21 2XL

T: 01788 542 264

E: [enquiries@namm.org.uk](mailto:enquiries@namm.org.uk) [www.namm.org.uk](http://www.namm.org.uk)

- **National Association of Master Letter Carvers**

You may wish to consider contracting a member of the NAMMLC for sensitive projects involving inscriptions or if the inscriptions are in poor condition.

[www.mastercarvers.co.uk](http://www.mastercarvers.co.uk)

- **The British Register of Accredited Memorial Masons**

The website offers the ability to search in an area for Memorial Masons

Kestrel Court, Waterwells Drive, Waterwells Business Park, Quedgeley, Gloucester, GL2 2AT  
T: 01452 346741

E: [bramm@bramm-uk.org](mailto:bramm@bramm-uk.org)

[www.bramm-uk.org/find-masons](http://www.bramm-uk.org/find-masons)

## Other sources of help - new memorials

- **Memorials by Artists**

This is a commissioning service provided by The Lettering and Commemorative Arts Trust. It aims to connect people with lettercarvers or artists who can create memorials through a Directory of Artists. 64 West Stockwell Street, Colchester, CO1 1HE  
T: 01728 688934 [www.memorialsbyartists.co.uk](http://www.memorialsbyartists.co.uk)

## Conservation-accredited professional advisors

Conservation-accredited professional advisors will have proved their experience and skills in working with historic buildings so should be used on complex or large projects or those involving listed memorials. You may also wish to involve a conservation-accredited professional advisor to ensure that a project is managed appropriately.

There are a number of professions related to war memorials that have conservation-accreditation. Many of these professional conservation-accreditations cover the whole of the UK but there are some which may be specific to an individual country.

Historic England has details about [conservation-accreditation](#) on their website which covers an agreed approach by heritage bodies in England, Northern Ireland, Scotland and Wales

## Architects

- Register of Architects Accredited in Building Conservation (AABC)

AABC Register Ltd

c/o 11 Oakfield Road, Poynton SK12 1AR

T: 01625 871 458

E: [info@aabc-register.co.uk](mailto:info@aabc-register.co.uk)

[www.aabc-register.co.uk](http://www.aabc-register.co.uk) (search online database)

- Conservation Register - Royal Institute of British Architects

Conservation Registrar, RIBA  
66 Portland Place, London W1B 1AD  
T: 0207 580 5533  
E: [conservation.register@inst.riba.org](mailto:conservation.register@inst.riba.org)  
[www.architecture.com/knowledge-and-resources/resources-landing-page/find-a-conservation-architect](http://www.architecture.com/knowledge-and-resources/resources-landing-page/find-a-conservation-architect)

- Accreditation in Conservation Architecture - Royal Incorporation of Architects in Scotland

RIAS, 15 Rutland Square, Edinburgh EH1 2BE  
T: 0131 229 7545  
E: [info@rias.org.uk](mailto:info@rias.org.uk)  
[www.rias.org.uk/for-the-public/conservation](http://www.rias.org.uk/for-the-public/conservation)

- Conservation Accreditation System - Royal Institution of Architects Ireland

RIAI, 8 Merrion Square, Dublin 2  
T: +353 (0)1 676 1703  
E: [info@riai.ie](mailto:info@riai.ie)  
[www.riai.ie/consumer\\_services/protected\\_structures/conservation\\_accreditation](http://www.riai.ie/consumer_services/protected_structures/conservation_accreditation)

## Architectural Technologists - Conservation

- Directory of Accredited Conservationists - Chartered Institute of Architectural Technologists

CIAT, 397 City Road, London EC1V 1NH  
T: 020 7278 2206  
E: [info@ciat.org.uk](mailto:info@ciat.org.uk)  
<https://ciat.org.uk/find-a-practice/find-an-accredited-conservationist.html>

## Conservator-Restorers

- Professional Accreditation of Conservator-Restorers Institute of Conservation

ICON Radisson Court, Unit 2 219 Long Lane  
London SE1 4PR  
T: 020 3142 6799  
E: [admin@icon.org.uk](mailto:admin@icon.org.uk)  
<https://icon.org.uk/accreditation>

## Building Surveyors and Building projects

- Building Conservation Accreditation Scheme - Royal Institution of Chartered Surveyors

RICS, Parliament Square, London SW1P 3AD  
T: 0870 333 1600  
[www.rics.org/uk/surveying-profession/career-progression/accreditations/building-conservation-accreditation/](http://www.rics.org/uk/surveying-profession/career-progression/accreditations/building-conservation-accreditation/)

- Building Conservation Certification Scheme—Chartered Institute of Building

CIB 1 Arlington Square, Downshire Way Bracknell  
G12 1WA  
T: 01344 630700  
E: [reception@ciob.org.uk](mailto:reception@ciob.org.uk)  
[www.ciob.org/Your-Career/ciob-building-conservation-certification-scheme](http://www.ciob.org/Your-Career/ciob-building-conservation-certification-scheme)

## Engineers

- Conservation Accreditation Register for Engineers (CARE)

The Institution of Civil Engineers and the Institution of Structural Engineers (IStructE)  
T: 020 7655 2102  
E: [registers@ice.org.uk](mailto:registers@ice.org.uk)  
[www.ice.org.uk/careers-and-training/careers-advice-for-civil-engineers/specialist-professional-registers#Conservation](http://www.ice.org.uk/careers-and-training/careers-advice-for-civil-engineers/specialist-professional-registers#Conservation)

Please note that this helpsheet is intended to offer informal advice and is a distillation of experience. The information contained in this helpsheet is not exhaustive and other sources of information are available. War Memorials Trust is not responsible for the content of external sources.

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