Person specification: Conservation Administrator



Qualifications and experience

Required

- 1. Educated to degree level in relevant discipline or with equivalent experience
- 2. Experience of administrative work
- 3. Experience of working in a team
- 4. Experience of working with the public in a customer service role

Desirable

- 5. Experience of working with volunteers or volunteering
- 6. Experience of remote working or working alongside remote workers
- 7. Experience of working with websites and writing for the web
- 8. Experience of public speaking and/or dealing with the media
- 9. Experience of writing and editing for publication
- 10. Full Driving Licence (some travelling may be required)

Knowledge

Required

1. IT and computer skills (particularly MS Office: Word, Excel and Access)

Desirable

- 2. Knowledge of, and support for, War Memorials Trust's philosophy and aims
- 3. IT and computer skills: Knowledge of Publisher and Photoshop software
- 4. Knowledge of the grant-giving and volunteering sector

Behavioural competencies

Required

- 1. Committed team worker
- 2. Proven good standard of literacy and numeracy
- 3. Excellent verbal and written communication skills
- 4. Excellent customer service and interpersonal skills
- 5. Self-motivated, flexible approach to work with the ability to use initiative to deal with challenges
- 6. Strong organisational skills with the ability to prioritise and manage a diverse workload and achieve within a budget
- 7. Excellent problem-solving skills
- 8. Pride in overall presentation